

## Question / Issue

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(Help-About) Mastercam Help Center

## Answer / Solution

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The **Mastercam Help Center** (also known as the Knowledge Base) is a collection of technical issues with solutions that is available to all Mastercam Resellers with Extranet - Technical access.

The entries can be viewed by **Topic** or collectively on the **Home** page. All topics or a specific topic can also be searched for specific words or numbers.

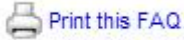


**Back button:** To go back through the screen pages until it reaches the original **Home** page. While viewing an entry, you must press the **Back** button twice to return to the search results or list of topics.



**Forward button:** To go forward through the screen pages until it reaches the last page displayed during this session, within the **Home** or **Topics** page.




**Print button:** To print the current screen. With an entry open, the **Print** button or the  button will print the entire entry.



**Home button:** The **Home** page displays the welcome message and the list of **Recently Added FAQs**.



**Topics button:** The **Topics** page displays the list of topics with a count of the number of entries in each. The  button on the **Home** page displays this list as well. Select a topic to display its list of entries. The search field at the bottom of the page is limited to searching within the selected topic.

### Search:

**Search Topic field:** Select which topic or -All Topics- to search. Only the topic(s) selected here will be searched with the search string in the **For** field, no matter what is displayed on the screen.

### For:

**Search For field:** Enter the search string. It only searches for individual words, not phrases or strings enclosed by quotes. The search string is not case-sensitive.

**Search Results:** Displays the search string and the list of entries containing any of the words or numbers in the search string, with 20 entries listed per page.

Fields searched within an entry:

- FAQ ID #

- Question / Issue area
- Answer / Solution area
- Keywords
- FAQ ID within an image

Go to Page : 

Go to Page options: For multiple pages, either the page number or the previous/next buttons can be used to select the page.

 BACK TO TOP

Back to Top: Returns to the top of the current screen.